



Database Implementation Support Engineer

About the company

Qplox is a fast-growing company offering test and automation engineering. Headquartered in Leuven, with offices in Barcelona and Eindhoven.

Our clients are major multinational enterprises and local companies from automotive, semiconductors, RF, consumer electronics.... Our Test automation group offers a one stop shop for design of automated test benches, system integration production, lab automation and data acquisition systems, with a growing focus in IoT sensor networks.

Our consultancy department offers services in RF, semiconductors and electronics design and test, as well as on the crossing roads of Nanotechnology, Bio-Science Engineering and Biotechnology.

Job Description

We are looking for an experienced Database Implementation Support Engineer to play a key role in deploying, testing, and integrating custom-built database tools for our clients. This role involves tackling technical challenges related to new functionalities, ensuring smooth implementation, and collaborating with internal teams and external vendors. The ideal candidate will have a problem-solving mindset, strong communication skills, and the ability to deliver excellent technical support while working in a fast-paced, dynamic environment.

Key Responsibilities

- Work closely with stakeholders to gather, analyse, and document requirements for database functionalities and relay these to the development team effectively.
- Test, debug, and validate newly introduced features in database tools, ensuring they meet client requirements and resolving any issues identified during testing.
- Configure and support the deployment of database functionalities, ensuring they integrate seamlessly with existing systems.
- Provide end-user training on the tool's features, supported by clear documentation and user-friendly guidance.
- Serve as the primary contact for user support, troubleshooting technical issues, addressing feedback, and continuously improving the functionality of the tool.

Location: Flemish Region, Belgium

Qualifications and Skills

- A Bachelor's or Master's degree in Computer Science, Information Systems, Engineering, or a related field.
- A minimum of 2 years of experience in software implementation, technical support, or a similar role, preferably involving database systems or tools.
- Fluency in English, both written and spoken, is essential.

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- Strong analytical and communication skills, with the ability to convert user requirements into actionable tasks for development teams.
 - A customer-oriented approach, with the ability to provide excellent support and deliver training to non-technical users.
 - Detail-oriented, adaptable, and capable of working effectively in collaborative, cross-functional teams.

We Offer

- This role offers a unique opportunity to engage with innovative database tools, supporting diverse user needs.
- Work schedule: Full-time
- Flexibility to work both on-site and remotely, fostering a healthy work-life balance.
- Join us in shaping innovations that will define tomorrow's society.
- Become part of a dynamic team working at the forefront of technology.

Contact

Send your CV and application letter detailing their experience and qualifications to jobs@qplox.com with the subject "**Database Implementation Support Engineer**".
