
About the company

Qplox is a dynamic and fast-growing company specializing in test and automation engineering. With our headquarters in Leuven and offices in Barcelona and Eindhoven, we serve a diverse range of clients, including major multinational enterprises and local companies in industries such as automotive, semiconductors, RF, consumer electronics, and more.

Our Test Automation Group offers a comprehensive suite of services, from the design of automated test benches to system integration production, lab automation, and data acquisition systems. We are also expanding our focus on IoT sensor networks.

In addition, our consultancy department provides expert services in RF, semiconductors, and electronics design and testing, particularly at the intersection of Nanotechnology, Bio-Science Engineering, and Biotechnology.

Support Engineer Role:

As a Support Engineer at Qplox, you will play a crucial role in providing technical support to our diverse user base. Your responsibilities will include:

- Independently diagnosing and resolving technical issues.
- Ensuring secure and efficient problem resolution.
- Contributing to the development and maintenance of our documentation platform.
- Shaping the processes for handling and following up on incoming queries.

Location: Flanders, Belgium

Your Ideal Profile:

- Experience as a support employee in an infrastructure environment.
- Demonstrable experience with ITIL (ideally with a professional certification).
- Strong knowledge of MS Windows, MS Office and MS Outlook.
- Experience with relational databases, switches, routers and experience with configuration management.
- Familiarity with SAP is a plus.
- A proactive mindset and a willingness to continuously learn and adapt.
- Fluency in Dutch, English, and French.

Contact

Send your CV and application letter detailing their experience and qualifications to jobs@qplox.com with the subject "**Support Engineer**".
